

## QUALITY POLICY

ÁRBOL, INVESTIGACIÓN Y GESTION S.L., was born in the year 2000 with the purpose of carrying out consultancy, advice and planning, related to the field of urban, singular and monumental trees.

Our mission is the professional and human development of its members, in the knowledge and learning of the tree, through collaboration with entities, clients and professionals in the sector, as well as complying with and applying current regulations and legislation.

We are committed to improving the conditions of trees in all their areas and increasing knowledge of their benefits for society. We apply and develop the latest technologies and novelties for the improvement of trees, and we are in continuous training at an international level, in order to offer the best and latest services and knowledge to our clients.

The Management of ÁRBOL, INVESTIGACIÓN Y GESTION SL, with the aim of guaranteeing the provision and quality of its services, being aware of the importance it has for the client and with the aim of meeting their expectations, has implemented the Management System of Quality based on the ISO 9001:2015 standard. The Management of ÁRBOL, INVESTIGACIÓN Y GESTION S.L. defines objectives for the scope of the quality of the system, as well as continuous improvement in all areas of the company, with the involvement of all workers.

All staff of ARBOL, INVESTIGACIÓN Y GESTION SL. receives continuous training and is provided with the necessary resources so that they can offer the best services and can develop their professional and human activity.

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